

DUSTIN WEEKS

CONTACT

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SKILLS

- Python
- CSS
- HTML5
- Spring Framework
- JavaScript
- Java
- SQL
- Django
- Mobile devices
- Operating systems
- Computer Repair
- Management

MILITARY SERVICE

Army National Guard, United States,
Specialist, 10/01/17, 11/01/20

PERSONAL INFORMATION

Willing To Relocate: Anywhere

Results-driven management professional with over 6 years of experience serving in client- and customer-facing organizations across diverse industries to provide comprehensive service and support to all customers and clients. Adept at inventory control, employee scheduling and staffing, issue resolution, and personnel mentorship. Collaborative and meticulous, with a proven track record of preemptively evaluating specific situations and customer trends to increase individuals' satisfaction and retention with the organization.

WORK HISTORY

April 2022 - Current

Store Manager/Senior Computer Technician *uBreakiFix*

- Manage 2600+ inventory within store
- Order parts needed for repairs
- Provide enthusiastic help and support for customers
- Make schedules for employees
- Support staff and keep them updated with changes throughout the company
- Repair devices that come into the store such as; Computers, Game Consoles, Tablets, and Phones.
- Train and guide team members to maintain high productivity and performance metrics.

July 2020 - August 2021

Pet Trainer *PetSmart*

- Educated pet owners on proper handling techniques, fostering stronger human-animal bonds and preventing future behavioral issues.
- Collaborated with veterinarians to design appropriate physical therapy programs for injured or recovering pets.
- Kept animals stimulated with variety of enrichment activities.
- Administered prescribed medications to animals based on individual needs.
- Tracked metrics such as overall health, behaviors, and diet to isolate and address concerns.

EDUCATION

Expected in August 2024

Software Development

Base Camp Coding Academy Graduate Institute, Water Valley, MS

The Base Camp Coding Academy Graduate Institute is a non-profit dedicated to providing recent high school graduates and adults 20+ an education in software development and computer programming.

May 2018

High School Diploma

Cleveland Central High School, Cleveland, MS